NOV-5-03 9:58AM;

SENT BY: MAINE & ASMUS;

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Reply to Office Action of August 7, 2003

Referring to FIG. 2, each of the working devices 70, 80, 100 connected to the hub 40 has a MAC address and an IP address. The failed or malfunctioning unit 100 also had a MAC address and IP Address. Based on periodic device polling, the information of a failed unit has already been communicated to the monitor agent 10 through the managed switch 20. The monitor agent 10 also lists the failed device 100 as being located on managed switch Port1 Port 1.

